

Your Local Iowa Workforce Development One-Stop Center



PROVIDING QUALITY SERVICES TO IOWANS



How Things Have Changed



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**IWD is now a LOT more than the
“unemployment office.”**

Our focus is on getting Iowans to work, and finding workers for Iowa employers. We believe all workers need to know their skills, have an opportunity to grow their skills, and get the best job possible with their skills. We want to help everyone raise themselves up one level.

Services Available



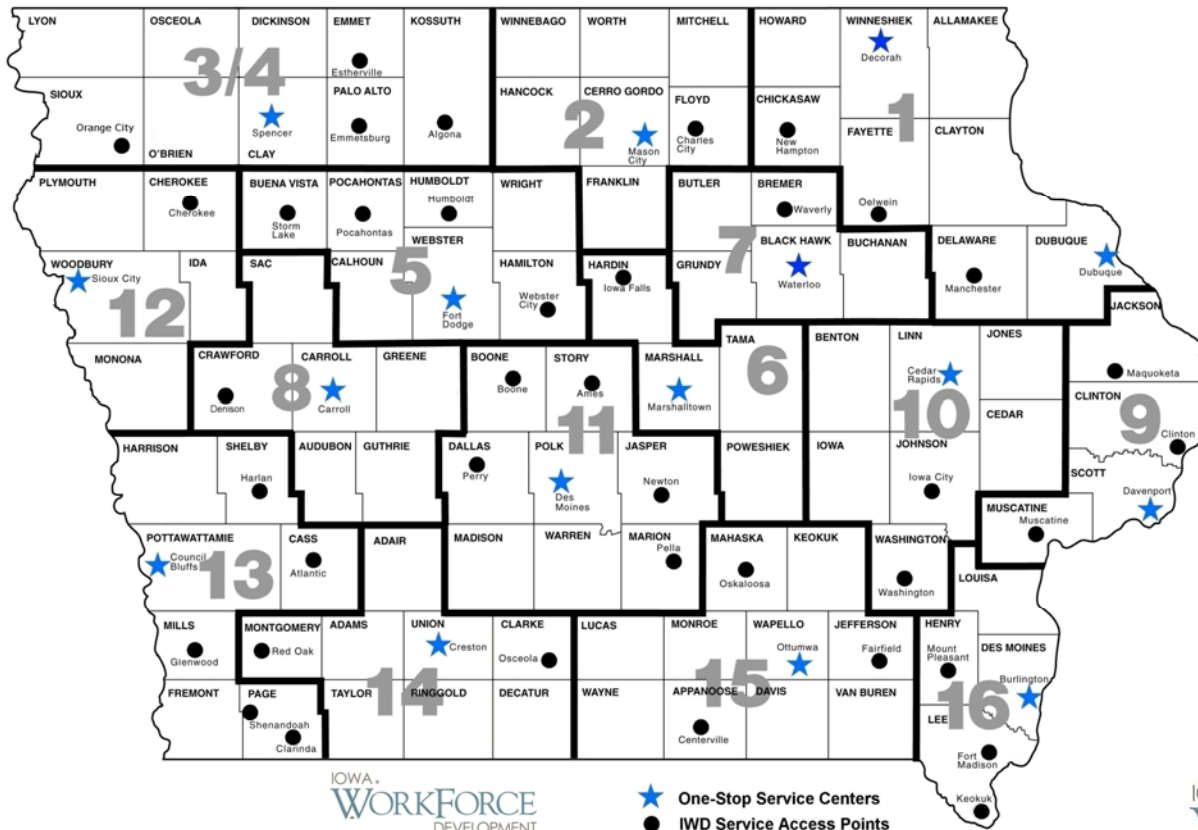
If you consider yourself any of the following, IWD has something for you:

- *Employed*
- *On public assistance*
- *A military veteran*
- *A teenager*
- *A senior citizen*
- *An employer*
- *An educator*
- *A student*
- *A “New Iowan”*
- *Unemployed*
- *Underemployed*
- *Going to be unemployed*
- *A new graduate*
- *Self-employed*
- *An ex-offender*
- *An apprentice*

Where is IWD



Iowa Workforce Development Delivery System



IOWA
WORKFORCE
DEVELOPMENT
Smart. Results.

★ One-Stop Service Centers
● IWD Service Access Points

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Where is IWD



55 total offices, including:

✦ 16 one-stop offices

- Decorah
- Dubuque
- Mason City
- Spencer
- Fort Dodge
- Marshalltown
- Waterloo
- Carroll
- Davenport
- Cedar Rapids
- Des Moines
- Sioux City
- Council Bluffs
- Creston
- Ottumwa
- Burlington

✦ 29 other full-time offices

✦ 10 part-time offices

Not just “Bricks & Mortar”



- **Computer access to many services – all at no cost!**
 - ✦ Main websites for information:
 - www.iowaworkforce.org
 - www.iowaworks.org (information for business)
 - ✦ Employment opportunities through numerous websites, including:
 - www.iowajobs.org
 - www.smartcareermove.com
 - www.jobcentral.com
 - ✦ Labor Market Information
 - ✦ Frequently Asked Questions & Answers
 - ✦ Job search assistance
 - ✦ Unemployment Insurance
 - ✦ Regulatory information for employers
 - ✦ Calendar of events
 - ✦ Required posters

Who Uses IWD's Services



Iowa Workforce Development Job Seeker Data (July 2007 – June 2008)

Total Participants	217,641
• Male	95,611
• Female	82,299
• Military Veterans & Eligible Persons	13,707
• Adults (18 & Over)	213,861
• Youth	3,780
• Employed	68,508
• Not Employed	149,133
• American Indian or Alaskan Native	5345
• Asian	2,103
• Black or African-American	14,024
• Native Hawaiian or Other Pacific Islander	389
• White	144,027
• More than One Race	2,382
• Hispanic or Latino	14,533
• Eligible Unemployment Insurance Claimant	27,651
• Not High School Graduate	33,533
• High School Graduate or GED	82,175
• Secondary Degree or Certification	37,954
• Persons with Disabilities	3,692



Note: All demographic data is self identified by job seekers and voluntarily submitted. Sub groups will not necessarily equal the total.

New Way to Access IWD



- **The Iowa Career Access Point** is a unique resource to help customers become self-sufficient. It is a network like no other. It brings together:

- Workforce development partners
- Faith-based organizations
- Community organizations
- Businesses
- Government agencies

Iowa Career Access Points consist of:

- Committed Service Providers
- Over 100 Services ranging from Adult Employment and Training Services to Youth Services.

What Does an ICAP Do?



- Open to the Public 8 hours weekly
- Core services (self-directed job search)
- Referrals to One-Stop, others
- Publicizes Itself/ One-Stop
- Reports
- Assures non-religious use, equal treatment and religious liberty

Who Can Use an ICAP?



- **Prospective or active Iowa Career Access Point customers:**
 - Must not be treated differently because of their religion or religious beliefs (or lack thereof);
 - Must be permitted to freely express their views and exercise their right to religious freedom;
 - Must be provided reasonable accommodation for their religious beliefs; and
 - Must be informed that participation in inherently religious activities is voluntary and will not affect the quality of the services they receive.

Current ICAP Locations



- **Mason City – First Covenant Church**
- **Forest City – Forest City Chamber of Commerce**
- **Ottumwa – Ottumwa Crisis Center**
- **Des Moines – Creative Visions**
- **Council Bluffs – Heartland Family Service, Sequels Thrift Store (Hope Net Ministries)**

Expanding the Network



- **How To Get Involved...**

Iowa Workforce Development is interested in creating access to job services throughout Iowa. Working with your local Iowa Workforce Development office, we will help determine your ability to become an Iowa Career Access Point (ICAP).